

Patient Payment Policy

1. Co-Payments, Co-Insurance and Deductibles: All co-payments, co-insurance and deductibles must be paid prior to the time of service. The amount collected at the time of service is only an estimate and the final amount due will be determined by your insurance company when the claim is processed. This arrangement is part of your contract with your insurance company. Failure on our part to collect co-payments, deductibles and co-insurance from patients can be considered fraud. Please help us in upholding the law by paying your co-payment and/or deductible and co-insurance at each visit.
(Initial Here)_____

2. Proof of Insurance: All patients must complete all patient forms prior to seeing the doctor. We must obtain a copy of your driver's license and current valid insurance to provide proof of insurance. If you fail to provide us with the correct insurance information in a timely manner, you are responsible for the balance of the claim.
(Initial Here)_____

3. Submission: We will submit your claims and assist you in any way we reasonably can to process your claim(s). Your insurance may need you to supply certain information directly. It is your responsibility to comply with their request. Please be aware that the balance of your claim is your responsibility whether or not your insurance company pays your claim. Your insurance benefit is a contract between you and your insurance company; we are not a party to that contract
(Initial Here)_____

4. Coverage Changes: If your insurance changes, please notify us immediately so that we can make the appropriate changes to help you receive your maximum benefits. If your insurance company does not pay your claim within 45 days, the balance will automatically be billed to you.
(Initial Here)_____

5. Nonpayment: If your account is over 30 days past due after your insurance has paid their portion and a statement has been sent out and you have failed to pay the remaining balance you owe, an *18% finance charge will be charged to your account as of the 30 days from the date the statement was mailed to you. Partial payment will not be accepted unless otherwise negotiated. Please be aware that if a balance remains unpaid, we may refer your account to a collections agency and you and your immediate family members may be discharged from the practice. In the event of finding it necessary to turn your unpaid balance over to a collections agency, all collection fees and/or legal fees will be owed in addition to the remaining balance. If this is to occur, you will be notified by regular or certified mail that you have 30 days to find alternative medical care. During that 30-day period, our physicians will only be able to treat you on an emergency basis.
(Initial Here)_____

6. In Case of Divorce/Custody Issues: We cannot become involved with double billing in divorce settlements. Our policy is to hold the parent who brings in the child for medical treatment responsible for payment at the time of service.
(Initial Here)_____

7. No-Show & Cancellation Policy: Failure to show up to your appointment within 15 minutes of your scheduled appointment time or failure to cancel your appointment at least one business day in advance will result in a \$50 fee for New Patients or a \$25 fee for Established Patients automatically charged to your account. Thank You.
(Initial Here)_____

New Policy: You will be asked for a credit card at the time of booking your Initial Evaluation as a new patient. The information will be held securely until your insurance(s) have paid their portion. You will be responsible for payment of all services performed at the time of service (this will be an estimate based on information provided by your insurance company). If you do not check out and pay for these services we will charge your card on the date of service. If a patient balance remains, a statement will then be sent to you. Any balance remaining after 30 days will be charged to your card unless other payment arrangements have been made. Failure to show up to your appointment within 15 minutes of your scheduled appointment time or failure to cancel your appointment at least one business day in advance will result in a fee (\$50 for New Patients & \$25 for Established Patients) automatically charged to your account. This in no way compromises your ability to dispute a charge or question your insurance company's determination of payment.